

# Host at Capa, a Michelin Star Restaurant



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Phone :

Web :

## Job Summary

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Vacancy :

Deadline : Jan 23, 2025

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Employment Status : Full Time

Experience : Any

Salary :

Gender : Any

Career Level : Any

Qualification :

### Full job description

**About Four Seasons:** Four Seasons is powered by our people. We are a collective of individuals who crave to become better, to push ourselves to new heights and to treat each other as we wish to be treated in return. Our team members around the world create amazing experiences for our guests, residents, and partners through a commitment to luxury with genuine heart. We know that the best way to enable our people to deliver these exceptional guest experiences is through a world-class employee experience and company culture. At Four Seasons, we believe in recognizing a familiar face, welcoming a new one and treating everyone we meet the way we would want to be treated ourselves. Whether you work with us, stay with us, live with us or discover with us, we believe our purpose is to create impressions that will stay with you for a lifetime. It comes from our belief that life is richer when we truly connect to the people and the world around us. **About the location:** Four Seasons Resort Orlando at Walt Disney World Resort, is the leading luxury resort in Central Florida. We pride ourselves on the service we deliver and that all begins with the dedication of our employees who embrace the meaning behind the Golden Rule. Guests are pampered with a customized approach, ensuring that each experience is unique and unforgettable. Our goal is to attract only the most positive and passionate talent, those who are able to provide intuitive service, with a warm and friendly smile. We encourage our team to strive for personal and professional greatness and are always empowered to do what is right. Join our AAA Five Diamond property in Central Florida !

The Opportunity :  
Capa Host

Who We Look For:

We are looking for an individual who can provide support in Capa, our Spanish-influenced cuisine , rooftop steakhouse and bar with prior experience in Food & Beverage. In this role, you will perform in a public relations capacity when promoting Four Seasons and is responsible for the guests' first and last impression when visiting Capa.

Responsibilities :

- Maintaining the reception area and entrance in all aspects of stocking and cleanliness
- Seat guests and parties at the appropriate tables and timeframes
- Assist the department managers with training of new employees as requested
- Work in an efficient and professional manner while maintaining a positive attitude and deliver superior guest service

Minimum Requirements:

- One year of experience in an upscale, fine dining establishment preferred
- One year of OpenTable /Guest Center experience preferred

Working Knowledge Requirements :

- Maintain complete knowledge of table/seat/station numbers, proper table set ups, room capacity, hours of operations, menus, price range and dress code of assigned outlet
- Comply with Payment Card Industry requirements (PCI Compliance)
- Be aware of the Company's leadership team and know their extension numbers, locations and positions
- Work as a team, assisting all guests' and employees' needs and inquiries
- Be knowledgeable about opening and closing times for all our outlets at FS Orlando, as well as last order times
- Be aware of the timing for the daily lighting of all Disney firework shows
- Be aware of Capa's signature dishes and be able to make basic food and cocktail recommendations to guests
- Be aware of all reservations policies and be able to make reservations
- Be aware of all cancellation fees, cake fees, corkage fees, etc.
- Opening and closing duties
- Proper lifting techniques
- Guest relations
- Sanitation and safety
- Safe alcohol service
- High volume operations

Comprehensive Benefits :

- Energizing Employee Culture where you are encouraged to be your true self!
- Comprehensive learning and development programs to help you master your craft.
- Inclusive and diverse employee engagement events all year-round.
- Exclusive discount and travel programs with Four Seasons
- Competitive wages and benefits package
- Medical Insurance after 30 days of employment
- Employer-paid Dental and Vision insurance
- 401(k) and Retirement Plan Matching
- Employee Assistance Program
- And so much more!

#### **Four Seasons Hotels & Resorts, Employer of Choice**

"The reason for our success is no secret. It comes down to one single principle that transcends time and geography, religion, and culture. It's the Golden Rule – the simple idea that if you treat people well, the way you would like to be treated, they will do the same." – Isadore Sharp, Founder and Chairman Four Seasons Hotels and Resorts

We look forward to receiving your application!

Four Seasons is an Equal Opportunity, Affirmative Action employer. Minorities, women, veterans, and individuals with disabilities are encouraged to apply.

**Education & Experience**

**Must Have**

**Educational Requirements**

**Compensation & Other Benefits**