

Hotel Operations Rotational Program Analyst



usa.arilson@gmail.com

Phone :

Web :

Job Summary

Vacancy :

Deadline : Jan 24, 2025

Published : Dec 24, 2024

Employment Status : Full Time

Experience : Any

Salary :

Gender : Any

Career Level : Any

Qualification :

Job Description

What we're looking for: Grad Dates: December 2024 & May 2025 grads **Location:** Miami FL (Port of Miami office) **Format:** In Person Monday - Thursday and remote on Friday's **Start Dates:** February 2025 and August 2025 Celebrity Cruises' Hotel Operations Rotational Program is a two-year rotational program sponsored by the Senior Vice President of Hotel Operations and based in Miami Florida The program is designed to build future leaders for the Hotel Operations Organization The Rotational Analyst will have the opportunity to rotate through our corporate shoreside and shipboard areas of Hotel Operations: Food & Beverage Housekeeping Guest Relations Entertainment and Onboard Revenue/Product Development The Rotational Analyst will spend time rotating through four of these functional areas becoming familiar with the core functions that drive the operations and the variables that impact our guest experience while understanding what makes our cruises so special You will also receive comprehensive training in all areas based in our Miami offices All the while you will gain exposure to key decision makers in the brands and gain unparalleled cross-departmental knowledge that will position you for an accelerated career path in Hotel Operations Upon completion of the program you will have the opportunity to assume a Sr Analyst role at CEL

Rotational Program Overview:

- **Hotel Operations:** As a Rotational Analyst on the Hotel Operations team you will become familiar with the drivers of a guest's vacation experience Additionally you will understand the crew experience and become familiar with the Celebrity Cruises brand standards Alongside Hotel Operations leaders the Analyst will liaise closely with all corporate and operational groups to ensure that each ship is always fully supported This includes Hotel Operations (F&B Onboard Revenue Entertainment & Cruise Programs Guest Relations Housekeeping) Marine Operations Global Marine Operations IT Human Resources Marketing Accounting Internal Audit Safety & Environment Corporate Communications Land Operations Revenue Management Deployment Legal and Customer Service The Rotational Analyst will work closely with the shipboard leadership and the greater team to use data and operational feedback to constantly review results and trends to make the necessary adjustments
- **Life at Sea:** The Rotational Program will include up to two 3-month rotations onboard our ships Life onboard is extremely fast paced and action packed As an analyst onboard our ships you can expect a full schedule that would provide insight as to what it is like to live and work onboard one of our ships as well to learn our corporate initiatives impact our guest's and crews experience
- **Hotel Performance:** The Onboard Revenue Operations rotation would support the Onboard Revenue teams (Shipboard and Shoreside) ensuring they have all the right tools and processes in place to track and achieve the annual revenue target across all revenue areas including Beverage Casino Spa Photo Art Retail Internet Amenities and any other new business opportunities It is critical for the candidate to retrieve large volume of data from different systems analyze data and identify opportunities to improve financial performance Effective written and verbal communication of this information is critical to the success of this position
- **F&B:** This role is a key driver for analyzing current food waste onboard by product preparation guest consumption and/or production This role is an opportunity to streamline procedures in the fleet and present data that can save exponential dollars to the fleet through deep analysis In addition this role is responsible for presentations development of company standards and initiating data that presents cost save analysis to culinary department
- **Entertainment:** This role will provide support within the Entertainment and Cruise Director's division fleetwide This role will research develop and analyze entertainment and guest activity programming to include but not limited to sports family activities adult activities youth program live music and strategic partners and license agreements This position will also support newbuild development competitive reports new product launches guest satisfaction metrics analysis and budget/capital endeavors

Qualifications:

- Undergraduate degree in Hospitality or Hotel Administration or related field
- Must graduate by Dec 2024 and available to begin in May 2025
- US Citizenship or Permanent Residency required
- GPA of 3.5 or higher and proven leadership skills either in school or professional experience

Knowledge & Skills:

- Desire and willingness to work onboard our ships for two rotations
- High level of critical thinking
- Ability to be adaptable and comfortable in a fast paced dynamic environment
- Ability to think strategically while managing the details

What we are looking for: Undergraduate degree in Hotel Administration Business Administration

- - and/or quantitative degree program or a Master's degree
 - Students graduating in December 2024 (available to begin February 2025) or May 2025 (available to begin in August 2025)
- Must have authorization to work in the US
- - on a permanent and ongoing basis
- GPA of 3
- - 3.5 or higher is preferred
 - Proven leadership skills either in school or professional experience
 - Exceptional communication skills
 - High level of critical thinking
 - Strong quantitative skills
 - Proficiency in Microsoft Excel
- Ability to think strategically
- while managing the details

It is the policy of the Company to ensure equal employment and promotion opportunity to qualified candidates without discrimination or harassment on the basis of race color religion sex age national origin disability sexual orientation sexuality gender identity or expression marital status or any other characteristic protected by law RCL and each of its subsidiaries prohibit and will not tolerate discrimination or harassment RCL is an Equal Employment Opportunity employer

Education & Experience

Must Have

Educational Requirements

Compensation & Other Benefits
